

Relevante spørgsmål ifbm. implementeringen af just culture.

Just culture is all about non punishment of honest mistakes.

A safety culture in aviation is characterized by the drive of the political system, the aviation regulatory system and the ATM service providers, by learning from "honest" mistakes by aviation professionals (Air Traffic Controllers, Pilots etc.).

Everyday mistakes by aviation professionals do rarely have consequences for aviation safety. On the other hand, the analysis of the "few" aviation accidents shows that elements of everyday mistakes can always be found as causal factors to an aviation incident/ accident. This means that if these mistakes are reported in an environment of trust and just culture, analysis of the occurrences are made with focus on learning, and necessary corrections(procedures, training etc) implemented after the investigation, it will be possible to make the whole aviation system much safer.

State legislation

- Is reporting of Aviation Safety Occurrences obligatory (by Air Navigation Order) for Air Traffic Controllers in Your country?
- In Your country can an Air Traffic controller be punished(fines, License suspension etc.) if he/she commits a non intentional violation of Your country´s Air Navigation order (The order itself, operational procedures for Air Traffic Controllers etc.)?
- What will the effect be for the controller if the consequence of an non intentional error are:
 - without effect for air traffic?
 - i.e. loss of perscribed separation minima between aircraft?
- Does Your country have "freedom of information" legislation?
 - If yes, are there any excemtions, i.e. non disclosure (to media etc.) of personal information regarding public employed personnel?

Regulatory items

- In Aviation safety matters in Your country, which safety matters are handled by the AAIB (Aviation Accident Investigation Board) and which matters are handled by the CAA (Regulatory body)?
- Does Your country have any regulation(not mandated in the Air Navigation Order) requiring mandatory reporting by Air Traffic Controllers of safety matters?
- If yes, what is the process of handling reports recieved by the Aviation regulatory authority?
- Does Your country have legislation requiring ATM providers to implement Safety Management Systems or elements like?
 - Internal safety Audits/Surveys
 - Incident investigation

ATM service provider

- Is reporting of safety occurrences mandatory for Air Traffic Controllers in Your company?
- If yes, how do Air Traffic Controllers submit safety reports:
 - Filling out a reporting form?
 - Using a reporting database?
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- Who in Your company will handle(collect/analyze/correct procedures etc.) the incoming reports:
 - Top management?
 - Operational/line management?
 - Safety Manager?
 - Safety investigation unit?
 - Other
- If analysis of safety occurrences are carried out by Your company, what is the purpose of this task?
- What are the consequence for an Air Traffic Controller if he/she makes a non deliberate mistake that causes i.e. loss of separation between aircraft;
 - The Air Traffic controller is suspended from duty?
 - The employment of the Air Traffic Controller is terminated?
 - The Air Traffic Control license is revoked/suspended?
 - The Air Traffic Controller is taken to court?
- In Your opinion, how big is the trust between management and employees?